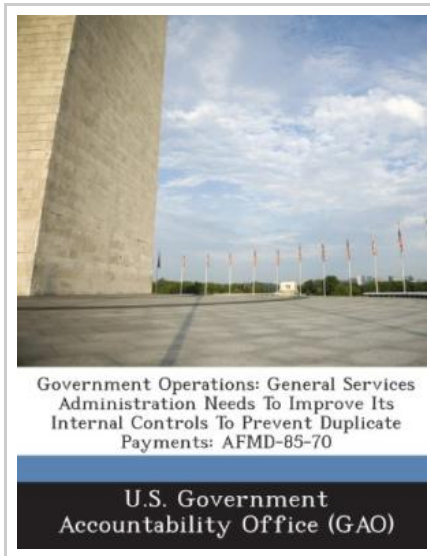




Government Operations: General Services Administration Needs to Improve Its Internal Controls to Prevent Duplicate Payments: Afmd-85-70

By -

BiblioGov. Paperback. Book Condition: New. This item is printed on demand. Paperback. 28 pages. Dimensions: 9.7in. x 7.4in. x 0.1in. Pursuant to a congressional request, GAO reviewed payment procedures at the General Services Administrations (GSA) National Capital Region (NCR) finance center to determine: (1) if, and why, duplicate payments were paid for the same goods and services; and (2) NCR efforts to recover duplicate payments from vendors. GAO found that: (1) 32 duplicate payments amounting to 1.3 million were made due to internal control weaknesses and problems in payment center operating procedures; (2) private vendors were refunding duplicate payments made through the National Electronic Accounting and Reporting (NEAR) System, but NCR officials had not attempted to identify the reason for the duplicate payments; (3) internal controls need to be upgraded; (4) the center relied on manual controls, which were not always effective; and (5) manual payments could not be accessed for computer comparisons to prevent future duplicate payments. GAO also found that: (1) the center lacked adequate physical control over documents used to justify payments; (2) some recipients of duplicate payments did not return government checks, but refunded the improper amount with their own checks on subsequent invoices; (3) fiscal...



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